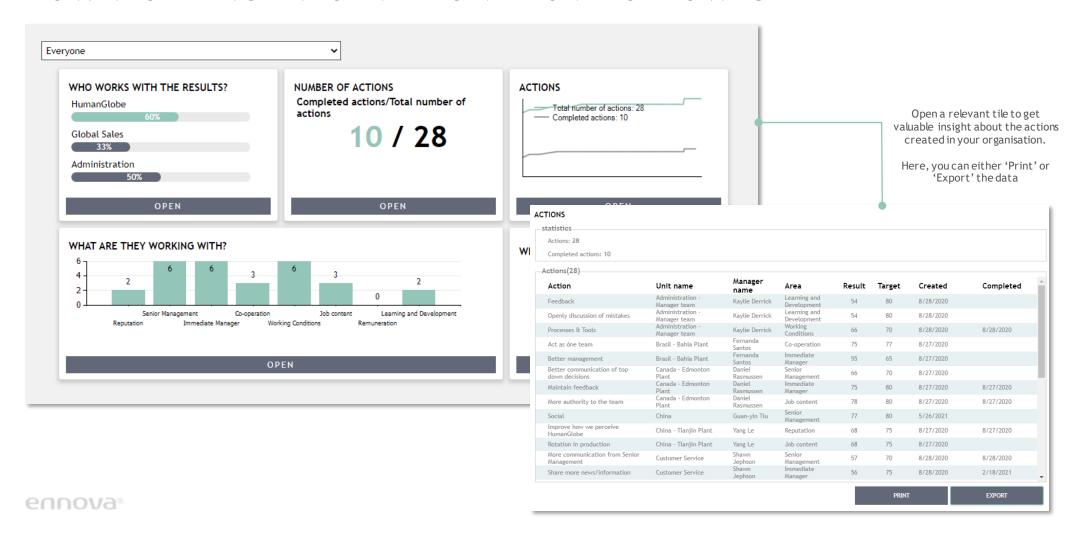


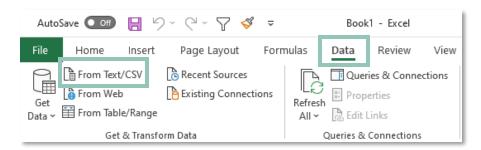
## DOWNLOADING INFORMATION FROM FOLLOW-UP



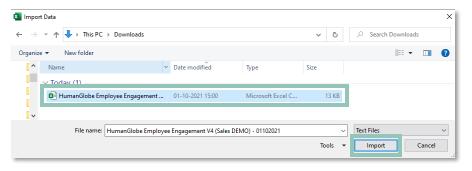
## DOWNLOADING INFORMATION FROM FOLLOW-UP

## Converting file from CSV to Excel

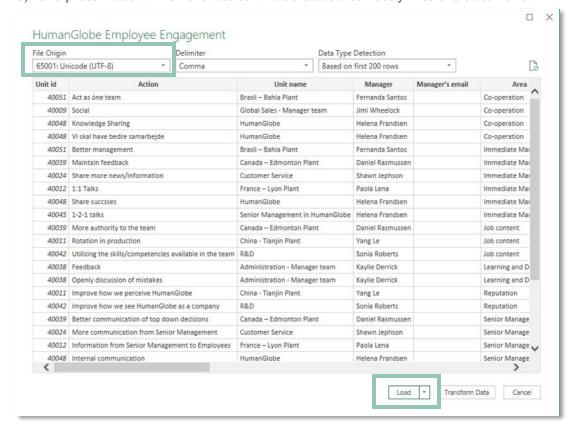
1. Please open a blank Excel document and go to 'Data' and click on 'From Text/CSV'



2. Select the downloaded file from the Follow-up page and 'import' the file to the Excel document



3. When importing the file, you need to set the 'File Origin' to '65001: Unicode (UTF-8)' and press 'Load'. Then the values will be loaded correctly into the document.





## THANK YOU

Let's get social









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